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Department of Health Care Policy and Financing

Breaking News

Provider Enrollment Tutorial

Check out our new Provider Enrollment Tutorial, which walks providers through the application process. The tutorial guides users on how to complete the application, avoid delays in enrollment, and what action to take if an application is pended. Click here to check it out!

For more information, contact Christina Chavez.

PEAK Enhancements

Medicaid clients are now able to <u>print their Medicaid cards</u> from PEAK (hard copy cards will continue to be mailed). <u>Medicaid buy-in</u> and <u>CHP+</u> clients can now make premium and enrollment fee payments online. Additionally, Medicaid and CHP+ clients can complete the <u>redetermination process</u> online by logging in to their PEAK accounts.

The Division for Developmental Disabilities (DDD) is moving!

Effective February 3, 2014, the Division for Developmental Disabilities (DDD) will be moving from the Department of Human Services (DHS) to the Department of Health Care Policy and Financing (HCPF). HCPF administers eight of the state's twelve Medicaid waivers and this move will transfer three waivers from DHS to HCPF. This consolidation was authorized by the passage of HB13-1314 to eliminate system fragmentation, and improve the efficiency of the programs.

Approximately 30 DDD employees will be moving from the DHS offices at Ft. Logan to new HCPF office space downtown where they will become part of the Office of Community Living. While the DDD staff will be relocating to HCPF on February 3, 2014, the final legal transfer does not occur until April 1, 2014. Preliminary work is underway to transfer DDD content from the DHS website to the HCPF website and we will update you when that is complete.

To reach any of the DDD staff, please call the main HCPF number at 303-866-2993 to be connected. Any items being mailed or delivered to the DDD team should be addressed to the HCPF main address at: 1570 Grant St., Denver, CO 80203.

Legislative Update

Wednesday, January 8, 2014 marked the opening day of the 69th General Assembly. Per the state constitution, the Colorado legislature is in session for no more than 120 days, adjourning by midnight on May 7, 2014. More than 250 bills have been introduced so far on a variety of policy issues.

The Department has the following three bills:

1. <u>SB14-067 Aligning State Medicaid Eligibility Categories with Federal Law (Sen. Aguilar/Rep. Singer)</u>

This legislation would consolidate the numerous eligibility categories (now obsolete under federal law) in statute into four categories with standardized age and income limits. The four categories are: children, pregnant women, parents and caretakers, and adults. **This legislation alignment will not affect current eligibility requirements or the services clients receive.** This bill passed in the Senate with bi-partisan support and is now headed to the House.

2. Nursing Facility Provider Fee Clarification (Joint Budget Committee bill)

This legislation is needed to clarify that prior year rate adjustments, including settlements and appeals, will be handled through a payment process in the following year through the Nursing Facility Provider Fee.

3. DHS/HCPF Transfer of Authority (Joint Budget Committee bill)

This legislation is a continuation of the Department's ability to transfer Medicaid funds to the Department of Human Services for administering programs paid for by Medicaid. This section of statute includes a repeal date of September 1, 2014 and this legislation will eliminate the repeal date.

For more information, contact MaryKathryn Hurd.

ACA Resources

New ACA Communications Webinar Online Now

The <u>Department of Health Care Policy and Financing</u>, <u>Division of Insurance</u> and <u>Connect for Health Colorado</u> released a new joint communications webinar. The webinar discusses how community partners can assist in reaching the uninsured and begin to educate consumers on how to use their coverage. The webinar also provides an overview of new resources available for consumers, partners and providers about the Affordable Care Act, Medicaid expansion, Connect for Health Colorado and the changes to private health insurance.

The new webinar can be found on <u>Colorado.gov/HCPF/ACAResources</u> or by clicking <u>here</u>. Following the webinar, if you have questions please submit them to <u>ACAImplementation@hcpf.state.co.us</u>.

Stay Informed

For the latest information on Colorado's efforts to implement the Affordable Care Act, check out the Department's *ACA Implementation News*. Click <u>here</u> to view past issues. To sign up for our Affordable Care Act related newsletters click <u>here</u>.

Increase Enrollment

This new section of At a Glance will feature Family Health Coordinators, counties and others on the front lines assisting Medicaid and CHP+ clients. The Q & A will highlight successful local strategies for reaching clients.

Spotlight: Kathy Chavez, Family Health Coordinator

Healthy Communities Program, Pueblo Colorado Number of Years Working with Medicaid clients: 35

Question: What has worked well in reaching your community? **Answer:** I have found the best practice for reaching out to clients in our county is being very connected to our community partners. We



have always been involved in community meetings and events that have included our local health department, Community Center Board, Part C of the Individuals with Disabilities Education Act (IDEA), Head Start, Children First, Department of Social Services, Hospitals, Behavioral Health, Community Health Clinics, Catholic Charities and many other local agencies that work with the underserved in our community.

Attending these meetings and events provides the perfect opportunity to share and expand on the many ways our program and we, as Family Health Coordinators, can make a difference in the lives of our clients. It also gives the Family Health Coordinator the chance to connect with a person from each of these agencies that can be very useful when clients require specific resources that are provided by these agencies.

Maintaining our community partner relationships over the years has resulted in our program being a referral source used by many agencies and contacts from numerous clients who have profited from the benefits our program has to offer.

Key Statistics: As a part time Family Health Coordinator for a six month time frame from 7/1/2013 to 12/31/2013 Kathy made 61 hospital visits to explain benefits, made referrals and

assisted with enrolling newborns to Medicaid, conducted 15 presumptive eligibility visits to provide application assistance and helped enroll pregnant women and children in Medicaid and CHP+. Kathy also had 521 interactions with clients to provide a wide variety of Healthy Community case management services.

If you or someone you know is a Family Health Coordinator with a story or best practices for outreach to share in a future edition of At a Glance, contact <u>Jeff Helm</u>.

PEAK Training Opportunities

The PEAK Outreach team will be hosting additional training opportunities via webinar. For a complete list of training webinars visit the PEAK Outreach Training Calendar here.

Introduction to PEAK

February 5, 2014, 9:00 AM

Register in advance by clicking here.

New Application Walk-Through

February 10, 2014, 1:00 PM

Register in advance by clicking here.

Pre-recorded webinars can be viewed on Colorado.gov/PEAK under the Resources for Community Partners or by clicking <u>here</u>.

REMINDER: The next regular PEAK Support Call will take place on Wednesday, February 5, 2014 at 12 noon. County and community-based staff can connect with PEAK subject matter experts and hear updates on known issues and resolutions.

For more information, please contact: PeakOutreach@bouldercounty.org.

Improve Health Outcomes

Dental Benefits Collaborative

The last Dental Benefits Collaborative meeting will be held on Thursday, February 13, 2014, from 10:00 a.m. to 12:00 p.m. in the Mile High Conference Room at the COPIC Building, which is located at 7351 E. Lowry Blvd, Denver 80230. The purpose of the meeting is to revisit issues that were identified for future discussion in the previous Dental Benefits Collaborative meetings including, but not limited to, how the new Adult Dental Benefit may interact with the Post-Eligibility Treatment of Income (PETI) and Old Age Pension (OAP) programs.

For more information, contact Kimberley Smith.

Medicaid Dental Administrative Service Organization Request for Proposals

The Department has published the Medicaid Dental Administrative Service Organization (ASO) Request for Proposals (RFP) for Solicitation. The Department is seeking a vendor to act as its ASO to manage the Medicaid Children's Dental Benefit and the new Medicaid Adult Dental Benefit. Vendors are advised not to make any direct contact with Department staff during this time. If you receive any questions from vendors, please direct them to: RFPQuestions@state.co.us.

The solicitation can be found here.

For more information, contact <u>Dawn McGlasson</u>.

Full Benefit Medicare-Medicaid Enrollees Demonstration Project Quarterly Stakeholder Meeting

The next quarterly Full Benefit Medicare-Medicaid Enrollees Demonstration Project stakeholder meeting will be held on Tuesday, February 4, 2014 from 12:30 p.m. to 2:00 p.m. (12:00 p.m. check-in) at the <u>National Multiple Sclerosis Society</u>, 900 S Broadway, Suite 200.

We will use the time to provide updates on the Demonstration, listen to your feedback and respond to your questions and comments.

If you are unable to attend the meeting in person, you may join us by phone: **Toll-free: 1-877-820-7831, Code: 946029#**

Teri Bolinger has accepted a position with the Centers for Medicare and Medicaid Services. For more information on the stakeholder meeting, contact Leslie Weems.

Community First Choice (CFC) Feasibility Study

The CFC feasibility study is now posted online.

The Department contracted with Mission Analytics Group to prepare the feasibility study. The CFC Council has been deeply involved with the study and provided continuous feedback to Mission Analytics.

The study created modeling to determine the cost of CFC implementation. The cost is estimated to be between \$46 and \$79 million General Fund (\$133 to \$212 Total Funds) on an annual, ongoing basis. The changes necessary for CFC implementation represent a significant re-design of Colorado's Medicaid Long-Term Services and Supports (LTSS) system.

The Department supports the goals of CFC including person-centered planning, eliminating conflicts of interest, expanding participant directed service delivery options and providing services in the community based on functional need rather than based on age or diagnosis. There are significant policy, financial and operational barriers to implementation of CFC within the current system. The Department is working toward addressing these barriers in collaboration with stakeholders and through existing stakeholder processes.

For more information, contact Martha Beavers.

Contain Costs

Accountable Care Collaborative (ACC) Update

The ACC Program represents a committed effort to transform the Medicaid program into an integrated system of better care for all its members, and to lower costs for the State of Colorado.

Estimated enrollment in the ACC reached 496,000 as of January 14, 2014; this number includes approximately 60,000 Medicaid expansion clients.

The Department paid \$996,296 in incentive payments to both Regional Care Collaborative Organizations (RCCOs) and Primary Care Medical Providers (PCMPs) for Q4 FY2012-13, bringing the FY2012-13 incentive payment total to \$2,988,352. These payments are based on reducing emergency room visits, hospital readmissions within thirty days of discharge and high cost imaging services. Click here-for-more information on incentive payments.

For more information, contact <u>Sam Seligman</u>.

Medical Services Board

Public Rule Review Opportunities

Partners who are interested in a one-on-one discussion with Department staff about upcoming rules are invited to attend the Department's Public Rule Review Meeting. Information is available on the Public Rule Review Meetings web page. Reasonable accommodations for the meetings are provided upon request for persons with disabilities.

If you would like more information, or to be added to the Medical Services Board email distribution list, please contact <u>Judi Carey</u>.

Employment Opportunities

Applying for state government jobs is easy. Applications are electronic, you will receive updates, and you do not need to answer any written questions until it is determined that you meet the minimum qualifications. Check out the website for State of Colorado jobs including the Department of Health Care Policy and Financing jobs.

The Department offers a competitive benefits package that includes the Public Employees' Retirement Account (PERA), a 401K or 457 retirement plan, health and dental insurance options, 10 holidays, and accrual of paid sick and vacation time.

The Department is a tobacco-free campus.

Enrollment

In December 2013, there were 772,954 Coloradans enrolled in Medicaid and 61,420 Coloradans enrolled in CHP+.

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